

TRIO Student Support Services Program Survey 2021-2022

What is your age group?

115 Responses

| Field | Choice Count |
|----------------------|--------------|
| Under 24 years | 72% 83 |
| 24-30 years | 14% 16 |
| Over 30 years | 13% 15 |
| Prefer not to answer | 1% 1 |
| Total | 115 |

What is your college grade level?

115 Responses

| Field | Choice Count |
|------------------------|--------------|
| Freshman | 27% 31 |
| Sophomore | 20% 23 |
| Junior | 30% 35 |
| Senior | 13% 15 |
| Graduating Spring 2022 | 5% 6 |
| Graduating Summer 2022 | 3% 3 |
| Graduating Fall 2022 | 2% 2 |
| Total | 115 |

What college is your degree under?

115 Responses

| Field | Choice Count |
|---|--------------|
| College of the Arts | 3% 4 |
| College of Agriculture and Applied Sciences | 14% 16 |
| College of Engineering | 3% 4 |
| College of Humanities and Social Sciences | 23% 26 |
| College of Science | 10% 12 |
| School of Business | 11% 13 |
| College of Natural Resources | 3% 4 |
| College of Education and Human Services | 22% 25 |
| Exploratory | 10% 11 |
| Total | 115 |

Years in Student Support Services

115 Responses

| Field | Choice Count |
|----------------|--------------|
| First | 42% 48 |
| Second | 23% 26 |
| Third | 21% 24 |
| Fourth or more | 15% 17 |
| Total | 115 |

Not including tutoring or classes, during the current academic year (Fall 2021-Spring 2022), how many contacts do you recall having with Student Support Services? This includes office visits, academic advising, phone calls, emails, workshops, luncheons, picking up supplies, registration, etc.

115 Responses

| Field | Choice Count |
|--------------|--------------|
| 0-5 | 45% 52 |
| 6-10 | 33% 38 |
| 11-15 | 14% 16 |
| 16-20 | 3% 4 |
| More than 20 | 4% 5 |
| Total | 115 |

How often this year did you utilize or have contact with the following USU?

113 Responses

| Field | Weekly | Monthly | Once a Semester | Not Used | Total |
|-------------------------------------|--------|---------|-----------------|----------|-------|
| University Math/Stat Tutor Lab | 9% 10 | 10% 11 | 12% 13 | 69% 76 | 110 |
| Writing Center | 3% 3 | 16% 18 | 35% 39 | 47% 53 | 113 |
| Non-traditional Student Association | 1% 1 | 4% 5 | 4% 5 | 90% 101 | 112 |
| USU Inclusion Center | 4% 4 | 4% 4 | 8% 9 | 85% 94 | 111 |
| Financial Aid Office | 2% 2 | 9% 10 | 58% 65 | 31% 35 | 112 |
| Your Major Advisor | 2% 2 | 21% 24 | 68% 76 | 9% 10 | 112 |
| Career Services | 0% 0 | 5% 6 | 20% 23 | 74% 84 | 113 |
| Professor Office Hours | 20% 23 | 22% 25 | 31% 35 | 27% 30 | 113 |
| USU Clubs/Organizations | 21% 23 | 11% 12 | 14% 16 | 54% 61 | 112 |
| Aggies First Scholars Program | 5% 6 | 4% 4 | 16% 18 | 75% 85 | 113 |
| Other Tutoring | 9% 10 | 16% 18 | 11% 12 | 64% 72 | 112 |

Which of the following TRIO SSS resources did you use this school year?

110 Responses

| Field | Choice Count |
|---|--------------|
| TRIO SSS Course - Enrolled Fall 2021 or this semester | 50% 55 |
| Academic Advising | 69% 76 |
| Learning Specialist Help | 15% 16 |
| Personal Support | 35% 39 |
| Early Registration | 80% 88 |
| SEOG Grant (awarded through Fin Aid) | 15% 17 |
| Supplies (notebooks, scantrons, pencils, etc.) | 30% 33 |
| TRIO SSS Math/Stat Tutoring | 24% 26 |
| TRIO SSS Writing Tutor | 25% 27 |
| Total | 110 |

Please rate each of the following resources.

110 Responses

| Field | Very Helpful | | Helpful | | Slightly Helpful | | Neutral | | Not Helpful | | Total |
|---|--------------|----|---------|----|------------------|---|---------|---|-------------|---|-------|
| TRIO SSS Course - Enrolled Fall 2021 or this semester | 69% | 38 | 24% | 13 | 4% | 2 | 4% | 2 | 0% | 0 | 55 |
| Academic Advising | 68% | 51 | 28% | 21 | 1% | 1 | 3% | 2 | 0% | 0 | 75 |
| Learning Specialist Help | 50% | 8 | 25% | 4 | 6% | 1 | 19% | 3 | 0% | 0 | 16 |
| Personal Support | 67% | 26 | 31% | 12 | 3% | 1 | 0% | 0 | 0% | 0 | 39 |
| Early Registration | 90% | 79 | 9% | 8 | 0% | 0 | 1% | 1 | 0% | 0 | 88 |
| SEOG Grant (awarded through Fin Aid) | 94% | 16 | 6% | 1 | 0% | 0 | 0% | 0 | 0% | 0 | 17 |
| Supplies (notebooks, scantrons, pencils, etc.) | 73% | 24 | 27% | 9 | 0% | 0 | 0% | 0 | 0% | 0 | 33 |
| TRIO SSS Math/Stat Tutoring | 76% | 19 | 20% | 5 | 0% | 0 | 0% | 0 | 4% | 1 | 25 |
| TRIO SSS Writing Tutor | 56% | 15 | 41% | 11 | 0% | 0 | 0% | 0 | 4% | 1 | 27 |

Please select the reason you did not use each resource.

113 Responses

| Field | Not Interested | | Not Aware | | Not needed | | Total |
|---|----------------|---|-----------|----|------------|----|-------|
| TRIO SSS Course - Enrolled Fall 2021 or this semester | 3% | 2 | 12% | 7 | 85% | 50 | 59 |
| Academic Advising | 3% | 1 | 35% | 13 | 62% | 23 | 37 |
| Learning Specialist Help | 6% | 6 | 30% | 29 | 64% | 62 | 97 |
| Personal Support | 8% | 6 | 29% | 22 | 63% | 47 | 75 |
| Early Registration | 0% | 0 | 61% | 14 | 39% | 9 | 23 |
| SEOG Grant (awarded through Fin Aid) | 4% | 4 | 63% | 60 | 33% | 32 | 96 |
| Supplies (notebooks, scantrons, pencils, etc.) | 1% | 1 | 28% | 22 | 71% | 57 | 80 |
| TRIO SSS Math/Stat Tutoring | 6% | 5 | 8% | 7 | 86% | 76 | 88 |
| TRIO SSS Writing Tutor | 10% | 8 | 7% | 6 | 83% | 70 | 84 |

TRIO SSS Course - Enrolled Fall 2020 or Spring 2021

54 Responses

| Field | Didn't take | | Very helpful | | Helpful | | Neutral | | Not helpful | | Total |
|-----------------------------------|-------------|----|--------------|----|---------|----|---------|---|-------------|---|-------|
| USU 1730 - Study Skills | 38% | 20 | 38% | 20 | 21% | 11 | 4% | 2 | 0% | 0 | 53 |
| USU 1750 - Strategies for Reading | 83% | 43 | 10% | 5 | 6% | 3 | 0% | 0 | 2% | 1 | 52 |
| Math 0995 | 72% | 38 | 13% | 7 | 8% | 4 | 6% | 3 | 2% | 1 | 53 |
| Math 1050 | 69% | 36 | 17% | 9 | 10% | 5 | 2% | 1 | 2% | 1 | 52 |
| Stat 1045 | 69% | 36 | 19% | 10 | 8% | 4 | 2% | 1 | 2% | 1 | 52 |

Which TRIO SSS workshops did you attend this year? (Either Fall 2021 or Spring 2022?)

46 Responses

| Field | Choice Count |
|--|--------------|
| Academic Planning Workshop in USU 1730 | 37% 17 |
| Grad School Workshop | 15% 7 |
| Preparing for Finals Workshop | 17% 8 |
| Math Anxiety Workshop | 28% 13 |
| Financial Aid and Budgeting Workshop in USU 1730 | 43% 20 |
| Financial Literacy Workshop | 11% 5 |
| Scholarship Applications Workshop | 26% 12 |
| Total | 46 |

Please rate the following workshops.

46 Responses

| Field | Very Helpful | Helpful | Slightly Helpful | Neutral | Not helpful | Total |
|--|--------------|---------|------------------|---------|-------------|-------|
| Academic Planning Workshop in USU 1730 | 71% 12 | 29% 5 | 0% 0 | 0% 0 | 0% 0 | 17 |
| Grad School Workshop | 43% 3 | 43% 3 | 0% 0 | 14% 1 | 0% 0 | 7 |
| Preparing for Finals Workshop | 63% 5 | 25% 2 | 0% 0 | 13% 1 | 0% 0 | 8 |
| Math Anxiety Workshop | 23% 3 | 38% 5 | 8% 1 | 31% 4 | 0% 0 | 13 |
| Financial Aid and Budgeting Workshop in USU 1730 | 65% 13 | 30% 6 | 5% 1 | 0% 0 | 0% 0 | 20 |
| Financial Literacy Workshop | 100% 5 | 0% 0 | 0% 0 | 0% 0 | 0% 0 | 5 |
| Scholarship Applications Workshop | 75% 9 | 17% 2 | 8% 1 | 0% 0 | 0% 0 | 12 |

Why did you not attend the following workshops?

107 Responses

| Field | Not Interested | Time Conflict | Not Aware | Total |
|--|----------------|---------------|-----------|-------|
| Academic Planning Workshop in USU 1730 | 43% 38 | 35% 31 | 22% 20 | 89 |
| Grad School Workshop | 46% 46 | 37% 37 | 18% 18 | 101 |
| Preparing for Finals Workshop | 38% 37 | 39% 38 | 23% 23 | 98 |
| Math Anxiety Workshop | 64% 60 | 18% 17 | 18% 17 | 94 |
| Financial Aid and Budgeting Workshop in USU 1730 | 45% 38 | 38% 32 | 18% 15 | 85 |
| Financial Literacy Workshop | 44% 44 | 33% 33 | 24% 24 | 101 |
| Scholarship Applications Workshop | 31% 29 | 61% 57 | 9% 8 | 94 |

How has TRIO Student Support Services made a difference in your university experience this year?

66 Responses Received.

Carol is the BEST advisor. Seriously, I am so grateful for her help throughout my educational journey.

TRIO has helped me significantly this semester, and I do not know what I would have done without them. I changed my major a few times and had difficulty figuring out what to do next. TRIO helped me get to a stable place and enabled answer all my questions.

The sss class I was enrolled in was really helpful and made me feel like I could be successful in my collage endeavors.

they have helped me so much get help and be able to figure out how to study for tests and also how to succeed I was able to get help with things faster than I would have without it.

Opened up more oppotunities for me since I didn't really know what to do for college

It has made a big difference

Absolutely. I couldn't have gotten this far without them.

The USU 1730 class provided by TRIO gave me a ton of valuable skills that I can use to do great in my university experience. The staff and tutors that are a part of TRIO are extremely knowledgeable, when I need help, they are the first people I go to.

Its helped me with some classes and figure out my schedule easier.

It's given me hope I might be able to oass the QL and QI requirements.

Hopefully it'll help me complete my final general ed requirement and continue improving as a astudent.

Trio is one of the main reasons I was able to enroll and return into the University. Trio was huge on looking over my needs for classes and hours and was able to set me up on a manageable schedule with the right credits needed. On top of the tuition reimbursement financially Trio has helped me and my family during this return to school.

Y'ALL ARE THE MOST AMAZING PEOPLE OF MY LIFE. I COULD NOT HAVE SURVIVED WITHOUT Y'ALL

I am a Freshman and this is my first semester of college. I've been a little overwhelmed and college is an adjustment. Trio SSS has been nothing be patient, kind, and supportive.

Gave me a lot of information on resources that are on campus.

It made a tremendous impact being able to take math classes with Ms. Bodily. I didn't struggle with math near as much as I would in a bigger class, it was great to have that one on one with TRIO. Early registration also was huge for me. It was so great to have that advantage, and I am grateful I had that.

Trio provided classes for me to take during the fall 2021 semester. I took Math 1050 and USU 1730 and these classes were very beneficial for me. I also used tutoring which helped me with my homework.

I got to make a great class schedule due to the early registration.

My favorite part about it is the early registration.

They Individuals that make up TRIO SSS have helped me a lot personally and they mean so much to me. I wouldn't be where I am now without them, thank you.

How has TRIO Student Support Services made a difference in your university experience this year?

its helpful to be checked in every once in a while

Is has helped me remain focused and accountable for my schooling.

It is helping me recover from being put on academic warning.

They have made math, dare I say, enjoyable. This is my first semester with TRIO and it has been a fantastic experience.

It gives me someone to check in with every semester, make sure things are still going well school-wise, and that I'm still meeting my goals.

Trio has given me accountability and the feeling that people know what I am going through and how they can help me. It has been a great resource and my only regret is not using it more.

Help me keep on track and come up with a plan

When I need support in school, I know I can go to TRIO for guidance as to where I should go to best address my needs or concerns. TRIO has been extremely valuable while I was an undeclared major and very valuable again when I had decided to declare my current major.

While I may not be in the TRIO office often, I would hate to lose this very valuable resource.

Yes.

Everyone who works in TRIO SSS truly wants to see their students succeed. They are willing to meet with you and take the time to work through any questions and concerns you may have. If they don't know the answers, they are determined to find it.

Made my academic life easier

Phenomenal

I have not used it much but plan to use it more in the future, especially when I take math and english classes and if I need help with my major and how to stay on track.

It helps me know that I can make it through college and I won't be drowning in my math classes

It definitely continues to be a useful resource. Especially with more information around graduate school I may not have known before.

It has helped me stay on top of my goals and gave me guidance for grad school.

It's nice to know that I have access to people who are concerned about helping students in the program navigate all aspects of college. It brings me comfort knowing that there is a support network that will help me navigate the administrative side of college. Performing in classes is up to me but I couldn't navigate through the administrative side by myself.

Without it, I would've struggled a lot more during the semester in 2020. I really needed the support you guys offered, and I honestly think I would've dropped out if not for TRIO. THANK YOU!!

I met one of my closest friends here

It's helped me keep up with some of my more difficult classes.

Made it a lot easier. The past few months have been rough. But with TRIO, I know people are there for me and are willing to help me with anything.

SSS has been my go to place when I have questions or need help getting resources. You all are probably my most used and valued office at Utah State.

Having access to extra resources such as early registration and another academic advisor is very helpful. I have also had the opportunity to talk with Grad school experts and understand that unfamiliar territory.

How has TRIO Student Support Services made a difference in your university experience this year?

It has helped me become more aware of becoming a fruitful student. It is helping me stay in school.

More than anything, [the TRIO writing tutor] has been a huge help when it comes to writing my papers. There have been a couple of times she helped me figure out where I needed to go to finish a paper. A number of other times, so many I can't count, she has looked over my paper and vastly improved it. I also like working with her because she explains when and how things need to be fixed. I honestly believe working with her has made me a better writer.

I also appreciate how welcoming everyone is. I still remember how much I struggled my first semester at USU and how the TRIO staff's kindness helped me to get through it. I am so beyond thankful for TRIO, and couldn't imagine my college experience without it.

Helped with class schedule

Helped me feel that I am on the right track with my education. Knowing that there is support for me when things go south is truly valuable. Especially with my mental health and learning struggles, TRIO SSS has been able to help.

The support system makes college less overwhelming and gives you a place to communicate about any issues.

They have been a support for me whenever I had my doubts with my academic performance midway through the semester but was able to finish strong because of TRIO SSS.

They are always there if you need some encouragement or just someone to talk to. These last few semesters have been really hard on my mentally and I know that if I am struggling they are always there to help and listen. They are concerned about my well being.

They always have a smile on their face when I walk through the door.

By giving me the support and help that I need to do well in School at USU, thank you.

with their help and knowledge of resources and supplies and grant assistance I was able to go to college

TRIO SSS had made it easy to get resources that I need to promote my success here at USU such as a STATS tutor and loaning me a graphing calculator. The tuition reimbursement has allowed me to afford out-of-state tuition for this semester.